



## **50 x Volunteers urgently needed – NO EXPERIENCE REQUIRED**

### **Cost of living crisis hub workers**

- Term of opportunity:** 12 months (minimum availability to volunteer with us 3 months)
- Commitment:** This role requires minimum 5 hour's (1 day - 10-3pm) commitment per week
- Hub Locations:** 4 x Dudley Borough Community venues

- Dudley – Provision House: Monday, Wednesday and Fridays
- Brierley Hill – Bank Street Methodist Church: Monday, Wednesday and Thursdays
- Halesowen – Library: Monday, Wednesday and Fridays
- Stourbridge – Christ Church (Lye): Monday, Tuesday and Thursday

Our volunteers are at the heart of everything we do. We couldn't function without the support of volunteers, who are able to offer a vital lifeline to people facing significant barriers to everyday living.

We have an exciting opportunity for you to join an army of like-minded people that we are recruiting to (paid and volunteers) to work in our Cost of Living Crisis hubs that we Dudley Empowerment Partnership, in connection with Citizens Advice, is setting up, to respond to the crisis that many people will be facing this winter, and beyond, because of the financial increases we are seeing in so many areas (in the media termed 'cost of living crisis').

Starting in November, the hubs will be offering help to people who are experiencing poverty and in need of crisis help to immediately increase their finances and save money.

Our cost of living crisis hub worker will help people to alleviate immediate financial hardship by:

- ✓ Giving out charitable payments e.g. household support funds
- ✓ Distributing food vouchers
- ✓ Distributing fuel vouchers
- ✓ Helping to show people how and where they can save money
- ✓ Helping our paid staff to do a benefit check
- ✓ Helping our paid staff to give immediate energy advice
- ✓ Telling people where else they can go for help (we have these details you will share with people)

**NO EXPERIENCE NEEDED - ALL TRAINING WILL BE PROVIDED IN NOVEMBER**

You will be:

- ✓ IT literate (be able to use email, access the internet)
- ✓ Organised
- ✓ Confident to talk to people to members of the public coming to the hubs
- ✓ Good communicator
- ✓ Friendly
- ✓ Empathetic and compassionate
- ✓ Want to make an immediate difference to people's lives
- ✓ Be reliable (we need you to turn up and commit)
- ✓ Enjoy working within a team

If you think you can help, please complete the form attached by **10am Friday 4<sup>th</sup> November. Interviews to take place 7<sup>th</sup> and 8<sup>th</sup> November.**

We need all the help we can get, so if you're interested, whatever the hours, then please send an email and we will get back in touch asap.

Please be aware we will only accept our forms, fully completed. Please do not email any alternative documents/messages.

Due to limited resource we will not be able to get back in touch with you unless you are shortlisted.

Thank you in advance for your interest!