

The Role (Job Description)
Job Title: Gaming/gambling Related Harms Prevention (GRHP)
Community Engagement Worker

Line Manager: Head of Community Services
Hours: 16hrs – 24hrs (including evenings and weekends as required) x 3 posts. Anticipated working week over 3-4 days dependent on hours
Salary SCP: £26,500 pro rata/FTE (£13.73 p/h) Plus, reimbursement for mileage/ public transport expenses incurred for weekly travel to venues, up to an agreed limit.
Type of contract: 2 year fixed term although sustainability funding will be explored to continue this work beyond this date.
Location(s): Community venues across Dudley Borough and The City of Wolverhampton (with some home working/office based as required by the role)

Please note the following definitions are used in this role description:

Gaming/gambling related harms - Gaming/gambling-related harms are the adverse impacts from gaming/gambling on the health and wellbeing of individuals, families, communities and society.

Lived/living experience – refers to the first hand, personal knowledge and understanding gained by going through an event, situation, or condition yourself (or someone close to you), rather than learning about it from books, second-hand accounts, or professional training

Main Job Purpose

To deliver gaming/gambling related harm prevention (GRHP) presentations and gaming/gambling related harm (GRH) early intervention activities across Dudley Borough and the City of Wolverhampton

The Office for Health Improvement and Disparities (OHID) have commissioned a group of Citizens Advice charities to deliver a 2-year community pilot project, working with “at risk” young people and adult community groups where gaming/gambling related harms are actually or could potentially be occurring.

The project aims to raise awareness among young people and adults across local communities about the harms associated with gaming and gambling, while providing information on how to access appropriate further support if needed.

There are 3 objectives that the funder requires of this project:

1. Sustain and strengthen the voluntary, community, social enterprise (VCSE) sector to deliver equitable and innovative gaming/gambling related harm prevention (GRHP) strategies;
2. Build capacity and capability for effective and sustainable project delivery of GRHP strategies;
3. Develop an independent, evidence-based approach to public health policy decision making relating to gaming/gambling related harms.

This role is part of a wider test and learn partnership with other activities taking place across the partnership beyond this role.

To successfully deliver this project, this role will form part of a wider partnership involving collaboration with two specialist organisations experienced in supporting young people and adults who are at risk of, or experiencing, gaming and gambling related harms and organisations supporting individuals with lived and living experience of these harms, as well as a university acting as the project's academic and evaluation partner.

The GRHP community engagement worker roles are responsible for:

- Delivering Gaming/gambling related harm and early intervention presentations* within community settings to target “at risk” groups of young people and adults across Dudley Borough and the City of Wolverhampton to contribute to the reduction in health inequalities caused by GRH;
- Actively engaging and working with volunteers with lived/living experience of gaming/gambling related harms;

*(NB: Presentations are created in partnership with our specialist organisations and GRHP community engagement workers will be trained to deliver these presentations in their role).

Main Tasks and Responsibilities

The GRHP community engagement worker roles are responsible for:

- Identifying existing eligible young people and adult groups within Dudley Borough and the City of Wolverhampton using a variety of sources to ensure volume and reach of project impact is realised within the lifetime of the project;
- Self-organising with the rest of the team of GRHP community engagement workers the delivery of GRHP presentations to eligible community groups (adults and young people), including underserved or high-risk of GRH groups;
- Making contact to organise, co-ordinate and plan for these presentations (NB: post holders will be trained in the delivery of the pre-created prevention and early intervention presentations so individual creation of the presentations is not required);
- Taking into consideration any equalities and/or accessibility of eligible groups so that delivery of presentations to these groups is successfully achieved;
- Delivering the prevention and early intervention presentation in situ within community spaces which will include daytime, evening and weekend working (all dependent on when the young people and adult groups are running);
- Supporting the referral process for any young people or adults identified at risk of/experiencing gaming/gambling related harms whilst delivering the group presentations;
- Ensuring all data is captured pre and post community engagement and updating records after delivery of presentations and completing regular evaluations of progress and impact activity with all partners (which will also include submitting quarterly case studies).

Essential knowledge, skills, and experience

- Demonstrable personal or professional experience of gaming/gambling related harms and/or supporting someone who has lived experience/living experiencing of gaming/gambling related harms.

- Be able to work independently and have the skills and knowledge to develop relationships with eligible young people and adult groups within diverse communities to deliver our presentations and early intervention work;
- Experience of working or volunteering within voluntary, statutory or public sector community services
- Demonstrate the confidence, enthusiasm and charisma to deliver presentations in front of groups adults and young people and be adaptable and flexible to meet the needs of that particular audience whilst also delivering to the outcomes required by the project;
- Positive and engaging communication and networking skills to a range of audiences which will inspire and support people to learn more about gaming/gambling related harms and preventions;
- Have the skill set required to work with paid staff, volunteers and members of the public at all levels including people with lived/living experience of gaming/gambling related harms;
- Be able to be an ambassador not only for Citizens Advice but the wider partnership and its reputation of which this role belongs to.

Quality

- Comply with the relevant areas of the delivery programme in a timely manner
- Achieve the volume and reach of community presentations to adults and young people set by the funder
- To ensure data is captured before and after community work undertaken as directed by the organisation

Training and Professional Development

- Understand, learn, retain and implement the training delivered to these roles relating to GRH and their preventions to be successful in this community based role
- Attend professional development opportunities and courses as identified by line manager and partner organisation to keep up to date with relevant project developments and developments within the Gaming/gambling related harms sector
- Actively contribute to your personal and professional development through the supervision and appraisal process

Research and Influence

- To contribute to the research, evaluations reflective practice and supervision which will be led by the University within our partnership to achieve maximum impact throughout the lifetime of the project
- To actively contribute to activities which influence local, regional and national policy decisions relating to gaming/gambling related harm prevention and reduction.

Other duties and responsibilities

- To comply with the policies, procedures and guidelines of the organisation and lead partner
- To abide by health and safety guidelines and share responsibility for own safety and that of colleagues and participants when working in the community, and act with efficiency to resolve any issues
- Work cooperatively with colleagues and encourage excellent teamwork across the partnership

- Be flexible to meet the needs of the service
- Promote the aims, principles, policies, interests, and wellbeing of the Service and to protect its integrity and reputation at all times
- Anything else as may be required from time to time by the Employer and/or Partnership lead.

Signature of Post Holder:

Date: